

2020 Census Program Management Review

2020 Non-ID Processing

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April 8, 2015

Outline

- Comparison: 2010 vs. 2020
- Non-ID Workload Modeling: current & future
- Related Work:
 - Reduction of Field Verification Workload
 - Respondent Validation
- Roadmap: getting to 2020 production
- Demonstration
 - Real-time Non-ID Processing functionality in the internet instrument for the 2015 Optimizing Self-Response (OSR) Test

Non-ID Processing: 2010 to 2020

Modes for Workload

2010

- Paper
- Telephone



2020

- Paper
- Telephone
- Internet



Workload Volume

1.2M

>1.2M*

Technology

Batch → *Manual (Clerical)*

Real Time → *Batch* → *Manual (Clerical)*

Processing

After Data Submitted



During & After Data Submitted



Source Data for Validation

Survey Universe



*Survey Universe
Admin Records
Other*



* 2020 workload model will reflect results of 2015 Testing and refreshed following subsequent 2016-2018 Testing

Real-Time Non-ID Processing Modeling

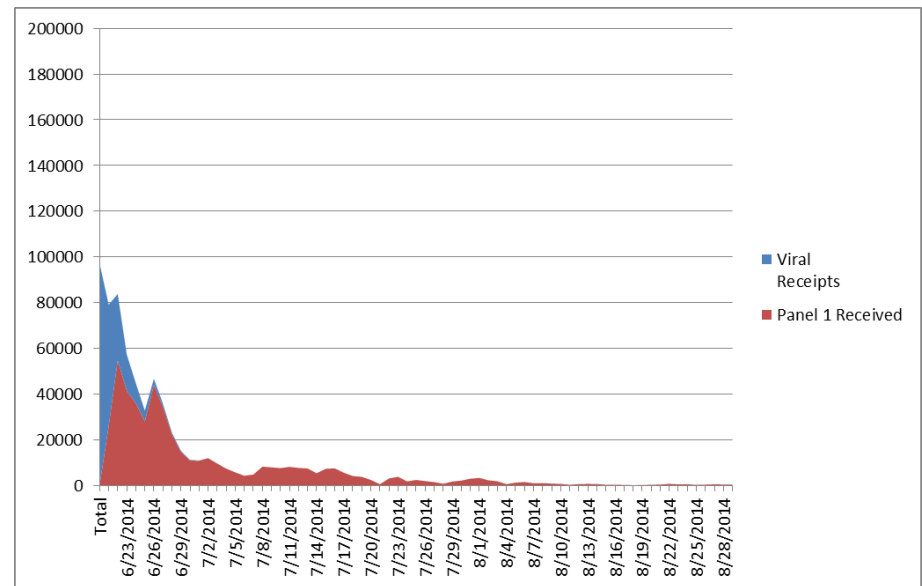
- Model Generated for 2015 OSR Test (Savannah)

- Inputs:

- Average Days to Respond to Initial Survey
- Return Rate
- Average Session Time
- Total # of Contacts
- Viral Response
 - Percent of Respondents that Send Invites
 - Number of Invites per Person
 - Conversion Rate

- Result: Estimated Peak of 2,000 Concurrent Users

- Next Steps: External Demand Models for Future Tests



Related Work

Reduction of Field Verification Workload

- Office-based examination of online/partner data to verify existence and block location of Non-ID respondent addresses which require it
- Objective: Develop methodologies to drive down Field Verification cost
- Preliminary work: Verifying eligible cases from 2014 and 2015 Non-ID Processing to develop process and procedures
- First production operation (e.g., concurrent with data collection): 2016 Census Test

Related Work (cont.)

Respondent Validation

- What is Respondent Validation?
 - Process used to validate that a respondent is who they say they are and live at the reported address
- Testing through FY 15
 - National Strategy for Trusted Identities in Cyberspace
 - 2014 Census Test: Matching Non-ID Cases to Administrative Records (Composite: Name + Address + Date of Birth + Telephone Number)
 - 2015 Optimizing Self-Response Test: Matching Non-ID Cases to Administrative Records (Composite: Name + Address + Date of Birth + Telephone Number)

In-House Administrative Records Composite for Current Respondent Validation Work

Administrative Records Composite is composed of the following sources:

Federal

- Social Security Administration (SSA) Numident
- Internal Revenue Service (IRS) Individual Tax Returns (Form 1040) linked to SSA Numident by SSN
- IRS Information Returns (Form 1099) linked to SSA Numident by SSN
- Housing and Urban Development (HUD) Public and Indian Housing Center Database
- HUD Tenant Rental Assistance Certification System Database
- Indian Health Service Patient Registration File
- Selective Service System Registration File
- Centers for Medicare and Medicaid Services, Medicare Enrollment Database

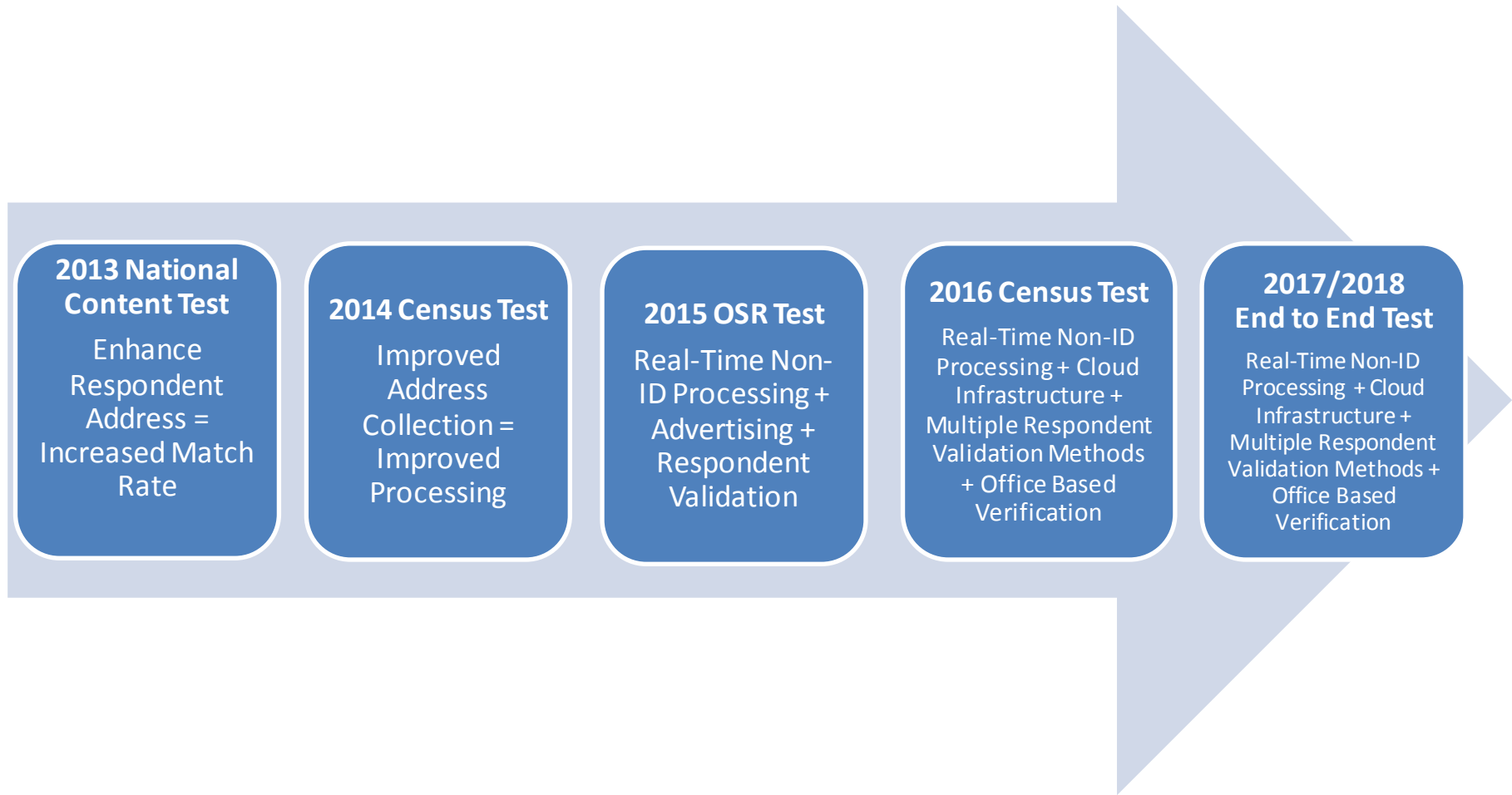
Commercial

- Targus Federal Consumer
- Targus Pure Wireless
- VSGI – Name and Address Resource (NAR)
- VSGI – Tracker Plus (TRK)

Future Work for Respondent Validation

- Exploration of alternatives
 - Third party sources/service providers
- Legal/policy constraints
- Assessing respondent attitudes about validation
- Engagement with JASON group

Roadmap to 2020 Non-ID Processing



Demonstration

- Address Collection
- Address Standardization
- Matches versus Nonmatches
- The Map Interface

Questions

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